INTO THE FUTURE WE TRANSFORM









INTO THE FUTURE WE TRANSFORM

INTRODUCTION

Ageing healthily into the golden years is a major challenge facing the world today. As a consequence to this demographic transition, the ageing phenomenon has a tremendous impact on the economy of the nation affecting health, social and welfare aspects of governance. Systematically planned health promotion efforts linked to active ageing should include: life-long learning opportunities together with longer, flexible employment terms with an option to retire later. This would gradually lead to being more active after retirement through sustained health-related activities.

Caring for older persons goes beyond understanding their illnesses related to ageing and the social capital needed for this; it requires creating a plan of care in Healthy Ageing that includes their social, financial and personal goals, factors that are often neglected. There is a definite need to enhance knowledge and develop skills on holistic care for older individuals so that they have a better quality of life.

OBJECTIVES

To share, disseminate and enhance knowledge on 'health of the older persons' among healthcare practitioners, allied health professionals, caregivers, academicians, students and individuals concerned with care of older persons.

CALL FOR ABSTRACTS

ABSTRACT SUBMISSION GUIDELINES:

Abstract Submission Deadline 4th April 2018

Presentation Type:

Oral Presentation

Abstract Submission Guidelines:

- * Abstracts must be in English
- * The maximum length of the abstract title is 20 words
- * The maximum length of the abstract body is 300 words
- * Please indicate three keywords (MeSH terms when available)
- * The presenting author must be registered as the participant of the conference (Authors of accepted abstracts are not provided with travel funds).
- * Notification of abstract acceptance will be sent via email by the committee
- * All accepted abstracts for oral presentation will be published in the conference abstract book (provided at conference upon registration)

Format of title & authors:

e.g

Abstract Title in Capital Letters, Times New Roman, **Bold**, Font 14, Centered Last Name followed by Initials, Last Name Initials etc - *Times New Roman, Font 12 & Italics* Department/Affiliation of Presenting Author - *Times New Roman, Font 12 & Italics* Email address of Presenting Author - *Times New Roman, Font 12 & Italics*

Format of references:

References $^{\scriptscriptstyle 1}$ to be written as follows:

1. Santos C, Munoz N, Klug S, Almonte M, Guerrero I. Alvarez M, et al. HPV types and cofactors causing cervical cancer in Peru. Br J Cancer. 2001;85(7):966-971. Times New Roman, Font 10

Abstract Presentation:

- * The submission file should be in Mirosoft Word document file format
- * The title is single spaced; uses a 12-point font, employs italics rather than underlining (except with URL addresses)
- * Background
- * Objective (s)
- * Method
- * Results
- * Conclusions
- ^k Keywords

Oral Presentation:

- * Oral Presentation will be for 8 minutes with 2 minutes question and answer session with judges
- * A total of 10 oral presentations will be accepted

All abstracts must be submitted through email: hop@mma.org.my

PRIZE FOR WINNERS	FIRST PRIZE	1 ST RUNNER-UP	2 ND RUNNER UP
ORAL PRESENTATION	RM800.00	RM500.00	RM300.00

INTO THE FUTURE WE TRANSFORM

Scientific Programme

Day 1	5 May 2018 (Saturday)					
0830-0915	Plenary 1: Future Landscape of Elderly Nursing Care: Post Private Aged Healthcar By: To' Puan Associate Professor Dr. Safurah Bte Ja'afar (Public Health Physician, Community Medicine, IMU) Chairperson: Datin Dr. Jayanthi Krishnan	e Facilities Act Implementation				
915-1015	Opening Ceremony by Deputy Director General of Health (Public Health) Dato' Dr. Hj. Azman Bin Abu Bakar. Chairperson: Datin Dr. Jayanthi Krishnan					
1015-1100	Plenary 2: Population of older adults in Malaysia – Past, Present and Beyond By: Dato' Professor Dr. Abdul Rashid Khan (Head, Department of Public Health, Penang Medical Centre) Chairperson: Datin Dr. Jayanthi Krishnan					
1100-1130	Tea break					
1130	Symposium 1 Elderly and Nutrition Chairperson: Dr. Ho Bee Kiau (Consultant FMS)	Symposium 2 Elderly and Beauty Chairperson: Dr. Tan Sing Yee (FMS)				
1130-1200	Nutrition for Older Adults- Challenges in Meeting the Needs By: Prof. Dr. Suzana Shahar (Dietitian and Nutritionist, UKM)	Anti-ageing and Recent Advances By: Prof. Dr. Andrew Charles Gomez (Consultant ENT Surgeon, Anti-Ageing, Aesthetic and Facial Surgery)				
1200-1230	Supplement is it needed? By: Dr. Ruziaton Bte Hasim (Consultant Family Medicine Specialist, Community Geriatrician)	Stay Beautiful at Golden Age By: Dr Normala Bte Hj. Basiron (Senior Consultant Plastic and Reconstructive Surgeon, Head, Department of Plastic and Reconstructive Surgery, HKL)				
1230-1300	Q&A	Q&A				
300-1430	LUNCH					
L430	Symposium 3 Elderly and Aged Care Chairperson: Dr. Wan Farzihan Bte Wan Adib (FMS)	Symposium 4 Free paper presentations Chairperson: Dr. Ruziaton Bte Hasim (Consultant Family Medicine Specialist, Community Geriatricia				
1430-1500	Research-Training-Community Engagement: Elevating Human Capital and Quality of Care for Healthy Ageing Agenda in Sri Kembangan By: Dr. Carol Yip (CEO Aged Care Group) / To' Puan A.P Dr. Safurah Ja'afar (IMU)	Judges: Professor Dr. John T Arokiasamy (IMU) Dato' Professor Dr. Abdul Rashid Khan				
1500- 1530	Delineating Mechanism of Frail Elderly Family Caregiving: A Qualitative Exploration in Terengganu By: Professor Dr. Rahmah Bte Mohd Amin (Public Health Consultant and Gerontologist, UniSZA)	(Head, Department of Public Health, Penang Medical Centre)				
1530-1600	The Caregiving System in Malaysia: Issues and Challenges By: Assoc. Prof. Dr. Halimatus Sakdiah Bte Minhat (Public Health Physician, UPM)					
1600-1630	Q&A					
.630-1700	TEA BREAK					
ay 2	6 May 2018 (Sunday)					
0900-0945	Plenary 3: Elderly vaccination and preventive measures By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS)					
0900-0945	By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL)					
0945-1030	By: Dr. Lee Fatt Soon (Consultant Gériatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS) Plenary 4: Mental health care in later life and positive aging By: Associate Professor Dr Finian Martin O'Brien (Consultant Psychiatrist, Penang Medical Centre)					
	By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS) Plenary 4: Mental health care in later life and positive aging By: Associate Professor Dr Finian Martin O'Brien (Consultant Psychiatrist, Penang Medical Centre) Chairperson: Dr. Nor Azila Mohd Bte Isa (FMS)	Symposium 6 Elderly and Addiction Chairperson: Dr. Noor Harzana Bte Harrun (FMS)				
0945-1030	By: Dr. Lee Fatt Soon (Consultant Gériatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS) Plenary 4: Mental health care in later life and positive aging By: Associate Professor Dr Finian Martin O'Brien (Consultant Psychiatrist, Penang Medical Centre) Chairperson: Dr. Nor Azila Mohd Bte Isa (FMS) Tea break Symposium 5 Elderly and Policies	Elderly and Addiction				
0945-1030 0030-1100	By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS) Plenary 4: Mental health care in later life and positive aging By: Associate Professor Dr Finian Martin O'Brien (Consultant Psychiatrist, Penang Medical Centre) Chairperson: Dr. Nor Azila Mohd Bte Isa (FMS) Tea break Symposium 5 Elderly and Policies Chairperson: Dato' Prof Dr. Abdul Rashid Khan Akta Warga Emas: Revised By: Professor Dr. Tengku Aizan Bte Tengku Abdul Hamid	Elderly and Addiction Chairperson: Dr. Noor Harzana Bte Harrun (FMS) Addicted Elderly, how do they present? By: Dr. Norsiah Bte Ali				
.030-1100 .100 .100-1130	By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS) Plenary 4: Mental health care in later life and positive aging By: Associate Professor Dr Finian Martin O'Brien (Consultant Psychiatrist, Penang Medical Centre) Chairperson: Dr. Nor Azila Mohd Bte Isa (FMS) Tea break Symposium 5 Elderly and Policies Chairperson: Dato' Prof Dr. Abdul Rashid Khan Akta Warga Emas: Revised By: Professor Dr. Tengku Aizan Bte Tengku Abdul Hamid (Consultant Gerontologist, UPM) How good is our system? By: Dr. Lee Fatt Soon	Eiderly and Addiction Chairperson: Dr. Noor Harzana Bte Harrun (FMS) Addicted Eiderly, how do they present? By: Dr. Norsiah Bte Ali (Consultant Family Medicine Specialist, Addiction Specialist) Spiritual and Social impact in Addicted Elderly, what to offer? By: Dr. Salmah Bte Nordin				
945-1030 030-1100 100 100-1130 130-1200 200-1230	By: Dr. Lee Fatt Soon (Consultant Gériatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS) Plenary 4: Mental health care in later life and positive aging By: Associate Professor Dr Finian Martin O'Brien (Consultant Psychiatrist, Penang Medical Centre) Chairperson: Dr. Nor Azila Mohd Bte Isa (FMS) Tea break Symposium 5 Elderly and Policies Chairperson: Dato' Prof Dr. Abdul Rashid Khan Akta Warga Emas: Revised By: Professor Dr. Tengku Aizan Bte Tengku Abdul Hamid (Consultant Gerontologist, UPM) How good is our system? By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Challenges of Ageing with a Physical Disability By: YB Senator Bathmavathi Krishnan	Elderly and Addiction Chairperson: Dr. Noor Harzana Bte Harrun (FMS) Addicted Elderly, how do they present? By: Dr. Norsiah Bte Ali (Consultant Family Medicine Specialist, Addiction Specialist) Spiritual and Social impact in Addicted Elderly, what to offer? By: Dr. Salmah Bte Nordin (Consultant Family Medicine Specialist, Addiction Specialist) Domestic violence versus Elderly addiction By: Assoc. Prof. Dr. Sajaratulnisah Bte Othman				
945-1030 030-1100 100 100-1130 130-1200 200-1230 230-1300	By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS) Plenary 4: Mental health care in later life and positive aging By: Associate Professor Dr Finian Martin O'Brien (Consultant Psychiatrist, Penang Medical Centre) Chairperson: Dr. Nor Azila Mohd Bte Isa (FMS) Tea break Symposium 5 Elderly and Policies Chairperson: Dato' Prof Dr. Abdul Rashid Khan Akta Warga Emas: Revised By: Professor Dr. Tengku Aizan Bte Tengku Abdul Hamid (Consultant Gerontologist, UPM) How good is our system? By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Challenges of Ageing with a Physical Disability By: YB Senator Bathmavathi Krishnan (Senate Parliament of Malaysia, Kuala Lumpur)	Eiderly and Addiction Chairperson: Dr. Noor Harzana Bte Harrun (FMS) Addicted Elderly, how do they present? By: Dr. Norsiah Bte Ali (Consultant Family Medicine Specialist, Addiction Specialist) Spiritual and Social impact in Addicted Elderly, what to offer? By: Dr. Salmah Bte Nordin (Consultant Family Medicine Specialist, Addiction Specialist) Domestic violence versus Elderly addiction By: Assoc. Prof. Dr. Sajaratulnisah Bte Othman (Consultant Family Medicine Specialist, UMMC)				
030-1100 .100-1130 .130-1200 .200-1230 .230-1300 .300-1400	By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS) Plenary 4: Mental health care in later life and positive aging By: Associate Professor Dr Finian Martin O'Brien (Consultant Psychiatrist, Penang Medical Centre) Chairperson: Dr. Nor Azila Mohd Bte Isa (FMS) Tea break Symposium 5 Elderly and Policies Chairperson: Dato' Prof Dr. Abdul Rashid Khan Akta Warga Emas: Revised By: Professor Dr. Tengku Aizan Bte Tengku Abdul Hamid (Consultant Gerontologist, UPM) How good is our system? By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Challenges of Ageing with a Physical Disability By: YB Senator Bathmavathi Krishnan (Senate Parliament of Malaysia, Kuala Lumpur)	Elderly and Addiction Chairperson: Dr. Noor Harzana Bte Harrun (FMS) Addicted Elderly, how do they present? By: Dr. Norsiah Bte Ali (Consultant Family Medicine Specialist, Addiction Specialist) Spiritual and Social impact in Addicted Elderly, what to offer? By: Dr. Salmah Bte Nordin (Consultant Family Medicine Specialist, Addiction Specialist) Domestic violence versus Elderly addiction By: Assoc. Prof. Dr. Sajaratulnisah Bte Othman (Consultant Family Medicine Specialist, UMMC) Q&A				
.030-1100 .100-1130	By: Dr. Lee Fatt Soon (Consultant Gériatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS) Plenary 4: Mental health care in later life and positive aging By: Associate Professor Dr Finian Martin O'Brien (Consultant Psychiatrist, Penang Medical Centre) Chairperson: Dr. Nor Azila Mohd Bte Isa (FMS) Tea break Symposium 5 Elderly and Policies Chairperson: Dato' Prof Dr. Abdul Rashid Khan Akta Warga Emas: Revised By: Professor Dr. Tengku Aizan Bte Tengku Abdul Hamid (Consultant Gerontologist, UPM) How good is our system? By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Challenges of Ageing with a Physical Disability By: YB Senator Bathmavathi Krishnan (Senate Parliament of Malaysia, Kuala Lumpur) Q&A LU Symposium 7 Elderly and Health	Eiderly and Addiction Chairperson: Dr. Noor Harzana Bte Harrun (FMS) Addicted Elderly, how do they present? By: Dr. Norsiah Bte Ali (Consultant Family Medicine Specialist, Addiction Specialist) Spiritual and Social impact in Addicted Elderly, what to offer? By: Dr. Salmah Bte Nordin (Consultant Family Medicine Specialist, Addiction Specialist) Domestic violence versus Elderly addiction By: Assoc. Prof. Dr. Sajaratulnisah Bte Othman (Consultant Family Medicine Specialist, UMMC) Q&A NCH Symposium 8 Elderly and Physical Activities				
030-1100 .100 .100-1130 .130-1200 .200-1230 .230-1300 .300-1400 .400	By: Dr. Lee Fatt Soon (Consultant Gériatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS) Plenary 4: Mental health care in later life and positive aging By: Associate Professor Dr Finian Martin O'Brien (Consultant Psychiatrist, Penang Medical Centre) Chairperson: Dr. Nor Azila Mohd Bte Isa (FMS) Tea break Symposium 5 Elderly and Policies Chairperson: Dato' Prof Dr. Abdul Rashid Khan Akta Warga Emas: Revised By: Professor Dr. Tengku Aizan Bte Tengku Abdul Hamid (Consultant Gerontologist, UPM) How good is our system? By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Challenges of Ageing with a Physical Disability By: YB Senator Bathmavathi Krishnan (Senate Parliament of Malaysia, Kuala Lumpur) Q&A LU Symposium 7 Elderly and Health Chairperson: Dr. Salbiah Bte Mohammad Isa (FMS) Hormones for elderly, do I need it? By: Associate Professor Dr. Tan Maw Pin	Eiderly and Addiction Chairperson: Dr. Noor Harzana Bte Harrun (FMS) Addicted Elderly, how do they present? By: Dr. Norsiah Bte Ali (Consultant Family Medicine Specialist, Addiction Specialist) Spiritual and Social impact in Addicted Elderly, what to offer? By: Dr. Salmah Bte Nordin (Consultant Family Medicine Specialist, Addiction Specialist) Domestic violence versus Elderly addiction By: Assoc. Prof. Dr. Sajaratulnisah Bte Othman (Consultant Family Medicine Specialist, UMMC) Q&A NCH Symposium 8 Elderly and Physical Activities Chairperson: Dr. Nor Hazlin Bte Talib (FMS) Cheat old age through Fitness mode By: Tan Sri Dato' Dr. M. Jegathesan				
945-1030 030-1100 100 100-1130 130-1200 200-1230 300-1400 400 400-1430	By: Dr. Lee Fatt Soon (Consultant Gériatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS) Plenary 4: Mental health care in later life and positive aging By: Associate Professor Dr Finian Martin O'Brien (Consultant Psychiatrist, Penang Medical Centre) Chairperson: Dr. Nor Azila Mohd Bte Isa (FMS) Tea break Symposium 5 Elderly and Policies Chairperson: Dato' Prof Dr. Abdul Rashid Khan Akta Warga Emas: Revised By: Professor Dr. Tengku Aizan Bte Tengku Abdul Hamid (Consultant Gerontologist, UPM) How good is our system? By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Challenges of Ageing with a Physical Disability By: YB Senator Bathmavathi Krishnan (Senate Parliament of Malaysia, Kuala Lumpur) Q&A LU Symposium 7 Elderly and Health Chairperson: Dr. Salbiah Bte Mohammad Isa (FMS) Hormones for elderly, do I need it? By: Associate Professor Dr. Tan Maw Pin (Geriatrician, UMMC) Is Dementia preventable? Updates! By: Dato' Dr. Rajbans Singh	Eiderly and Addiction Chairperson: Dr. Noor Harzana Bte Harrun (FMS) Addicted Elderly, how do they present? By: Dr. Norsiah Bte Ali (Consultant Family Medicine Specialist, Addiction Specialist) Spiritual and Social impact in Addicted Elderly, what to offer? By: Dr. Salmah Bte Nordin (Consultant Family Medicine Specialist, Addiction Specialist) Domestic violence versus Elderly addiction By: Assoc. Prof. Dr. Sajaratulnisah Bte Othman (Consultant Family Medicine Specialist, UMMC) Q&A NCH Symposium 8 Elderly and Physical Activities Chairperson: Dr. Nor Hazlin Bte Talib (FMS) Cheat old age through Fitness mode By: Tan Sri Dato' Dr. M. Jegathesan (Independent Non-Executive Director, CCM Duopharma Biotech Berhad Ageing, Sarcopenia and Physical Activity By: Prof. Dr. Lydia Abdul Bte Latif				
945-1030 030-1100 1000 1000-1130 1300-1200 2200-1230 2300-1300 3000-1400 4000-1430 4300-1500	By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Chairperson: Dr. Rizawati Bte Ramli (FMS) Plenary 4: Mental health care in later life and positive aging By: Associate Professor Dr. Finian Martin O'Brien (Consultant Psychiatrist, Penang Medical Centre) Chairperson: Dr. Nor Azila Mohd Bte Isa (FMS) Tea break Symposium 5 Elderly and Policies Chairperson: Dato' Prof Dr. Abdul Rashid Khan Akta Warga Emas: Revised By: Professor Dr. Tengku Aizan Bte Tengku Abdul Hamid (Consultant Gerontologist, UPM) How good is our system? By: Dr. Lee Fatt Soon (Consultant Geriatrician, HKL) Challenges of Ageing with a Physical Disability By: YB Senator Bathmavathi Krishnan (Senate Parliament of Malaysia, Kuala Lumpur) Q&A LU Symposium 7 Elderly and Health Chairperson: Dr. Salbiah Bte Mohammad Isa (FMS) Hormones for elderly, do I need it? By: Associate Professor Dr. Tan Maw Pin (Geriatrician, UMMC) Is Dementia preventable? Updates! By: Dato' Dr. Rajbans Singh (Consultant Geriatrician, Pantai Medical Centre) Q&A	Eiderly and Addiction Chairperson: Dr. Noor Harzana Bte Harrun (FMS) Addicted Elderly, how do they present? By: Dr. Norsiah Bte Ali (Consultant Family Medicine Specialist, Addiction Specialist) Spiritual and Social impact in Addicted Elderly, what to offer? By: Dr. Salmah Bte Nordin (Consultant Family Medicine Specialist, Addiction Specialist) Domestic violence versus Elderly addiction By: Assoc. Prof. Dr. Sajaratulnisah Bte Othman (Consultant Family Medicine Specialist, UMMC) Q&A NCH Symposium 8 Elderly and Physical Activities Chairperson: Dr. Nor Hazlin Bte Talib (FMS) Cheat old age through Fitness mode By: Tan Sri Dato' Dr. M. Jegathesan (Independent Non-Executive Director, CCM Duopharma Biotech Berhad Ageing, Sarcopenia and Physical Activity By: Prof. Dr. Lydia Abdul Bte Latif (Head, Dept. of Rehab. Medicine, UM)				

MMA INAUGURAL CONFERENCE ON HEALTH OF THE OLDER PERSON

TARGET PARTICIPANTS

MMA Members and Students Non-members and Allied Health Professionals

THEME

INTO THE FUTURE WE TRANSFORM

Date : 5-6 May 2018

Venue: Grand Seasons Hotel, Kuala Lumpur

TARGET PARTICIPANTS REGISTRATION FEE

MMA Members and Students - RM300.00
Non-members and Allied Health Professionals - RM400.00

REGISTRATION FORM					
DETAILS OF PARTICIPANT					
MMA Member	Student	Non-Me	ember	Allied Health Professional	
Name:					
Profession:	IC/Passport No:				
Organisation:					
Tel: (O)	(HP)		Email:		
Mailing address:					
REGISTRATION DETAILS					
Food Requirement	Mode of Payment				
Non-Vegetarian	Cheque / Bank o	draft	Cash		
Vegetarian	Telegraphic transfer Government local order				
	Direct bank tran	sfer			
All cheques and bank drafts should be made in favour of th "Malaysian Medical Associatio and mailed to: Malaysian Medical Association 4th Floor MMA House 124, Jalan Pahang 53000 Kuala Lumpur	payment into n" the bank deta Name of Bank n Branch: Jalan AC No.: 1402-	Participants who wish to deposit payment into the MMA account, the bank details are as follows: Name of Bank: Alliance Bank Malaysia Bhd Branch: Jalan Ipoh AC No.: 1402-8001-0086-760 Swift Code: MFBBMYKL		Please email a copy of the transaction slip with your details to enable the MMA Secretariat to acknowledge receipt	

CME/CPD Points will be awarded

For further information and updates, visit www.mma.org.my or contact Ms Muthuletchumi
Tel: 03-40411375 (Ext 200)
Fax: 03-40418187 / 03-40419929

Email: hop@mma.org.my





RESERVATION FORM MMA INAUGURAL CONFERENCE ON HEALTH OF THE OLDER PERSON CONFERENCE 5–6 MAY 2018

VENUE: GRAND SEASONS HOTEL KUALA LUMPUR

I would like to make the following reservation: (please tick)

ROOM TYPE	SINGLE (NETT)	(√)	DOUBLE (NETT)	(√)		(√)
Deluxe	RM244.86		RM268.18			
Season Crest	RM291.50		RM291.50			
Junior Suite	RM 478.06					
Seasons Suite	RM501.38					
Extra Bed		RM 122	2.43			
Notes/Towns and Co.					•	

Notes/Terms and Conditions:

- Room rates quoted are inclusive of 10% service charge and prevailing government tax and complimentary buffet breakfast
- The above rates are applicable for the year 2018.
- Notification on cancellation must be given to the hotel not later than seven (7) days before check in date; otherwise a one (1) night's room charge will be levied.
- Please guarantee your booking with credit card details. Failing which reservation will be accepted based on room availability.
- Check in is at 1500 hours. Rooms required before 1500 hours on the day of arrival on confirmed basis must be blocked. An additional 1 night room charge will be levied.
- Check out is at 1200 hours. Use of room after 1200 hours will be charged at full night room rate.Late check out is subject to availability.
- The hotel impose a penalty charge of equivalent to total room night charges blocked and confirmed,under the following situations; bookings made with early departure from the earlier check out date confirmed when making the reservations & bookings made with 'no show' at the hotel.
- 07 days prior to the arrival date, all guest rooms requirements should be received by the hotel. Requirement not confirmed will be released and further requests will be subject to space availability basis.
- In the event that cancellation/postponement is made after the deposit has been paid, where confirmation of the event is considered to be given, no refund shall be accorded.50% of total estimated revenue if cancellation/postponement is made after confirmation has been agreed upon.
- NO SMOKING POLICY Pleased be informed that our Deluxe, Seasons Crest & Junior Suite is a NON SMOKING ROOM. If you are found to be smoking in a NON SMOKING ROOM, a room cleaning fee (to remove odour), minimum RM250.00 will be charged. If burnt marks are found on the furniture and carpeted area, the cost of restoration and replacement will be charged accordingly. The NO SMOKING Policy relates to the use of all tobacco related products, e-cigarettes and other smoking devices. Should you OR your guests is a SMOKER, PLEASE REQEUST FOR A SMOKING ROOM.

Guest's Name	: _		
Company/Agency	: _		
Address	: _		
	_		
Telephone	: _	Fax :	
Arrival Date	: _	Departure Date	e:
Method of Payment: (pl	ease tick)		
AMERICAN EXPR	ESS \	/ISA MASTERCARD DINERS	Others:
Name of Card Holder	:		-
Credit Card No.	:		-
Expiry Date	:	Specimen Signature :	
*for American Express cardho	older, please	advice your non-embosed C.I.D number:	

Please send this reservation request **DIRECTLY** to:

PETER ROZARIO - ASSISTANT DIRECTOR OF SALES

THIVA - SALES COORDINATOR

Grand Seasons Hotel I No 72, Jalan Pahang, 53300, Kuala Lumpur, Malaysia Tel: 603-2697 8888 ext 8806 I H/P: 012 207 5330 I Fax: 603-2698 5888

Email: peterrozario@grandseasons.com | thiva@grandseasons.com | Website : www.grandseasons.com |