

Survey – Landscape of GP Services and Health Economics in Malaysia



Dr Thirunavukarasu Rajoo
drarasu@cahayaclinics.com
Honorary Secretary
National PPS



**This study will look at
the current National
Healthcare System
and study how the
industry sustains in the
context of the current
challenging times**



Healthcare services in Malaysia are provided by various healthcare providers, from the public, private and Non-Governmental Organisations (NGOs).

The climate of GP services has evolved over the years in Malaysia and these changes mainly are influenced by various parties in the healthcare system and also the high expectations of patients in the provision of healthcare in the country. As such, it is time for a study to be carried out to look at the various variables that have influenced the health economics of GP services at this current time. The survey will be carried by a team led by Dr Kamal Kenny (Ph.D.) in partnership with *Universiti Putra Malaysia's* Public Health Programme under Department of Extension Education.

The study will be aimed at looking at both the trends and challenges faced by GPs when dealing with policies, Third Party Administrators (TPAs), Insurance Parties, Managed Care Organisations (MCOs) as well as other governing bodies. This proposed project consists of two components- Research and Seminar. The study component of this project focuses on the landscape of General Practitioner (GP) Services and Health Economics in Malaysia and its involvements in the local communities. It will highlight the group and individual clinics available and the existing network and sharing of resources. The roles and contribution of the Malaysian Medical Association (MMA) in enabling General Practitioners (GPs) to serve the community will be discussed and analysed.

This study will look at the current National Healthcare System and study how the industry sustains in the context of the current challenging times. Other areas that will be covered in this study would be challenges faced by GPs, Pros and Cons of working with MCO or Foreign Workers Medical Examination Monitoring Agency (FOMEMA), continuing education for GPs and the ceiling price fixed in patient care. The study will gather feedback from GPs all over the country and consolidate the study with the right recommendations to be put forth to the relevant authorities for the review of future patient care in the context of health economics.

With that, it is hoped that GPs all over the country will provide their inputs to ensure that the fundamentals of the nature of this study is properly skewed towards meeting the comprehensive care of patients seeking private primary care services.

We had the privilege to carry out other studies to hear out GPs concerns especially in view with the implementation of Dispensary Separation in the country. Besides that, last year, another two studies were carried out to look at the involvement and influence of MCOs in patient care as well as how FOMEMA has influenced provision of patient care. All these inputs derived from GPs have helped engineer a substantiated argument in the context of the future of GP services in rendering quality patient care. We will also look at involvement of Education Malaysia Global Services (EMGS) in screening new International Students who are

required to attend a Medical Screening in Malaysia within seven days from the entry date with an EMGS panel clinic.

affordable, sustainable while maintaining quality in primary healthcare.

We strongly believe the study of GP services in the context of health economics, which lacks in data, not only is important for MMA but will be of interest to the relevant authorities to understand this system which is accessible,

The findings of the study will be shared in a National Dissemination Seminar proposed to be held in August 2016. The study is also expected to be published in an international medical journal.

Breakdown of Project and Critical Success Factors (Outcomes)

Activity	Timeline					Critical Success Factors (Outcomes)
	Jan	Feb	Mac	Apr	May	
<ul style="list-style-type: none"> Development of Instrument Planning of programme execution Visits to relevant agencies Gathering list of data on GPs in Malaysia 	✓					Instrument of Study List of Data on GPs in Malaysia
<ul style="list-style-type: none"> Conducting stakeholder engagements Collecting data for study Collating and analysing data 	✓	✓	✓			Stakeholder engagements Study Data
<ul style="list-style-type: none"> Writing of report and tabulating findings Draft report submission and revision Final report submission 			✓	✓		Final Report
<ul style="list-style-type: none"> Seeking Sponsorship for National Seminar Sourcing Venue for National Seminar on Landscape of GP Services in Malaysia Writing to relevant authorities and speakers to invite them to share their expertise Sending out letter of invitation to identified individual/groups/agencies 					✓	Sponsorship for National Seminar Identification of venue, speakers and attendees for National Seminar
<ul style="list-style-type: none"> National Dissemination Seminar 					✓ (August 2016)	A well-participated Dissemination Seminar

