



FAQ

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▶ What is BPPS?

BPPS (Business Partner Purchase Scheme) is a scheme provided by Nissan to all employees of our business partners and corporate clients. The programme consists of offering rebates and Free Periodic Maintenance Service (FPMS) for three (3) years or 60,000km (whichever comes first), including all on-going accessories promotion to all participants. The BPPS rebates by models are listed in the Corporate Promotion page.

▶ Who is entitled for the BPPS?

All employees of the company or group that have registered with Nissan's BPPS are entitled for the programme (subject to terms and conditions).

▶ How do I know if my company or group is registered with Nissan's BPPS?

Please refer to your company or Group Human Resource Department. Alternatively, you are invited to contact our Corporate Sales Office "CSO" representative to counter check your eligibility.

▶ Do I need to produce any identification acknowledging my current employer status?

Eligible employees will need to produce a photocopy of your current company I.D that is verified by its Human Resource Department.

▶ Is my family entitled for BPPS?

The BPPS is extended to immediate family members (spouse, parents and children) of the eligible employee.

▶ Will I be entitled to the existing on-going accessories promotions provided by Nissan?

Yes, on top of the BPPS benefits customers are also entitled to all on-going accessories promotions.

▶ Where can I view and test-drive the Nissan models offered under BPPS?

Customers can view the participating Nissan models at any Edaran Tan Chong Motor (ETCM) Nissan Showroom, or "register for test drive" at www.bpps-nissan.com.my. A Nissan representative will be in touch to arrange for a test-drive session at your nearest branch.

▶ How do I book and purchase a vehicle under BPPS?

Interested customers are invited to call our representatives who will arrange for the nearest branch to take your booking under the BPPS programme.

▶ What is PMS (Periodic Maintenance Service) & what does its cover?

PMS is one of the special benefits that is offered under BPPS. All vehicles purchased under this programme come with PMS, consisting of free services under the Periodic Maintenance Schedule for both Parts & Labour charges for three (3) years or 60,000km (whichever comes first).

▶ What is Periodic Maintenance Schedule?

Periodic Maintenance Schedule is a service interval plan, using recommended service parts provided by Tan Chong Express Auto Service (TCEAS).

▶ What if I am required to change a service part that is not on the Periodic Maintenance Schedule?

If a service part is not listed under the Periodic Maintenance Schedule and is not covered under the vehicle warranty, the customer will have to bear the additional part and labour cost.

▶ Where can I redeem my PMS?

The PMS can be redeemed at any Tan Chong Express Auto Service (TCEAS) service centers. You can find the list of our service centers at www.tceas.com/servicecentre.

▶ How do I redeem the PMS?

Vehicle owners will be issued an PMS certificate and is required to produce the certificate when servicing at TCEAS Service Center. The certificate is provided to vehicle owners upon the delivery of the vehicle.

▶ Is PMS transferable?

The PMS is non-transferable.

Something we've missed? Get in touch [here \(http://nissan-bpps.com.my/car/register-test-drive/1\)](http://nissan-bpps.com.my/car/register-test-drive/1) or contact one of our sales personnel below for more information.



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